Frequently Asked Questions
Open Enrollment for Virtual, Self-Paced Training

Q: Does the PluralSight.com subscription include the CodeSchool Bundle?
A: Yes.

Q: If I have a license now, what do I do?
A: If you are happy with and wish to continue to use the virtual training vendor that you are currently registered with, then you will do nothing. If you wish to change virtual training vendors, please follow the process outlined on the flyer here.

Q: Can I have more than one license?
A: No, each person may select one of the three options available. Please review the trainings offered from each vendor and select the ONE that best fits your training needs. Once you have selected a vendor, you will keep that vendor for one year at which time you will be given the option to select another vendor.

Q: Can I share my PluralSight.com license with a team member who has a Lynda.com license and vice versa?
A: No. Sharing and trading licenses is a violation of our license agreement with our vendors.

Q: When will I have access to my selected training subscription and how long is that access valid?
A: You will be given a license to your selected vendor after the open enrollment period has ended. Our intention is to grant access to all as close to July 1st as possible. Licenses will be good for one year – at which point you will be able to change training vendors, renew your current subscription or cancel altogether.

Q: How many courses will I be able to take from my selected vendor?
A: You may take as many courses as you would like. Please remember, that only those approved by your supervisor PRIOR to starting the training will be eligible for stipend credit.

Q: How do I access the trainings?
A: You will receive a log in ID and Password once you have been registered for an account with your chosen vendor. We expect the process of assigning all licenses requested during the open enrollment period to take a couple of weeks after enrollment closes on June 30th. The trainings offered by the three vendors can be accessed from anywhere and anytime that you have an internet connection and enabled device.

Q: Are the trainings stipend eligible? How do I record my hours?
A: Trainings offered by the three vendors are eligible for stipend credit upon approval from your supervisor. Please, ensure that your supervisor approves all training that you plan on using toward stipend credit BEFORE completing any courses. The Workforce

Innovations team can run a report for you at any time to give you a total number of hours. Just let us know!